

Beyond Limits Disability Services Pty Ltd  
**ABN:** 73 615 350 171 **ACN:** 615 350 171  
**Head Office:** 1/50 Kitchener Parade,  
Bankstown NSW 2200 Australia  
**Phone:** (02) 9060 6670  
**Email:** info@beyondlimits.com.au



## Privacy Policy

### 1. Introduction

Beyond Limits Disability Services Pty Ltd (“we”, “our”, “us”) is committed to protecting your privacy. This policy outlines how we collect, store, use and disclose your personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

### 2. Information We Collect

We may collect personal and sensitive information such as your name, contact details, NDIS number, plan information, and health or support-related information, as well as website usage data via cookies and analytics.

### 3. How We Collect Your Information

Information is collected through website forms, referrals, emails (stored in Google Mail), phone calls, and cookies such as Google Analytics and Meta/Facebook tracking.

### 4. How We Use Your Information

We use your information to deliver NDIS services, manage bookings, respond to enquiries, meet compliance obligations, and improve our website and marketing performance.

### 5. Storage and Security

Personal information is securely stored within Google Mail and protected systems with safeguards against unauthorised access, modification or disclosure.

### 6. Disclosure of Information

We may share information with the NDIS Quality and Safeguards Commission, plan managers, allied health providers, and authorised partners as required. We do not sell or rent data.

### 7. Cookies and Tracking

Our website uses cookies, Google Analytics, and Meta/Facebook tracking to analyse usage. You can disable cookies in your browser, but some features may not function properly.

### 8. Access and Correction

You may request access to or correction of your personal data by contacting info@beyondlimits.com.au. We may require identification before processing requests.

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## 9. Complaints

If you believe we have breached the Privacy Act, contact us in writing. You may also contact the Office of the Australian Information Commissioner (OAIC) at [www.oaic.gov.au](http://www.oaic.gov.au).

## 10. Updates

We may update this policy periodically. The latest version will be posted on our website.

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## **Terms & Conditions (Website Terms of Use)**

### **1. Acceptance of Terms**

By using this website ("Site"), you agree to these Terms of Use. If you do not agree, please do not use this Site.

### **2. About Us**

This Site is operated by Beyond Limits Disability Services Pty Ltd, ABN 73 615 350 171. Contact [info@beyondlimits.com.au](mailto:info@beyondlimits.com.au) for all enquiries.

### **3. Website Use**

You agree to use this Site lawfully and not to interfere with its operation or security.

### **4. Intellectual Property**

All content, including text, logos and images, are the intellectual property of Beyond Limits Disability Services Pty Ltd and cannot be reproduced without consent.

### **5. Information Accuracy**

The Site provides general information only. While we aim for accuracy, we do not guarantee it and accept no liability for errors.

### **6. Links to Other Websites**

External links are provided for convenience. We are not responsible for their content or practices.

### **7. Limitation of Liability**

We are not liable for any direct or indirect loss or damage resulting from use of this Site or reliance on its information.

### **8. Privacy**

Use of this Site is also governed by our Privacy Policy, available at [beyondlimits.com.au/privacy-policy](http://beyondlimits.com.au/privacy-policy).

### **9. Changes to Terms**

We may update these Terms at any time. Continued use signifies acceptance of the changes.

### **10. Governing Law**

These Terms are governed by the laws of New South Wales, Australia, and any disputes will be subject to its courts.